



Logistics

Logistics is when everything is just right
The number one in Switzerland

SWISS POST 

PostLogistics, the logistics unit of Swiss Post, is the largest logistics provider in Switzerland. With its nationwide distribution network and international services, Swiss Post is a professional partner for businesses, and is noted for its high quality.



PostLogistics has a unique nationwide infrastructure:

● 3 parcel centres

○ 41 logistics centres

60 mail trains, 364 railway wagons, 1,200 containers, 314 trucks and 1,547 delivery vehicles



A small contribution – for the environment

The “pro clima” label is used to mark out carbon-neutral consignments. Thanks to a modest surcharge on the dispatch of letters and parcels, all CO₂ emissions are offset. For more details and associated benefits, please go to www.swisspost.ch/climate.

Logistics is when quality is about more than punctuality

PostLogistics offers the best Swiss quality. Quality means a lot more to us than the renowned Swiss values of punctuality, reliability and friendliness. We therefore optimize our processes, train our employees, look after our natural resources and develop innovative ideas.

We aim to achieve the maximum – that's why we invest in your satisfaction.

Top quality in environmental management

As the market leader we look after our environment and our resources. We

- are investing in a vehicle fleet which meets the latest ecological standards,
- use the railway whenever it is appropriate,
- enable our customers to offset the CO₂ generated by their letters, parcels and small consignments with "pro clima".

Top quality in personnel development

As a progressive employer we promote the diversity, health, knowledge and skills of our employees.

Top quality in innovations

We're well ahead of the rest when it comes to logistics innovations, for example with Web-based solutions for order processing, dispatch management and control. We work closely with universities and associations to keep up with the latest discussions and trends.

Certified top quality

We deliver quickly, accurately and economically. The high quality of our work is also confirmed by others:

- Independent research confirms that of the 108 million parcels mailed in 2010, 97.7% of PostPac Priority items and 97.5% of PostPac Economy items were delivered on time
- At 79 points, PostLogistics received a high customer satisfaction rating in 2010
- Certified pharmaceuticals and hazardous-goods warehouses
- ISO-certified quality management (ISO 9001)
- ISO-certified environmental management (ISO 14001)



Logistics is everything coming together perfectly

PostLogistics offers courier, express and parcel services as well as transport and warehouse logistics. We develop and select the appropriate product in discussion with our customers.

Courier, express and parcel

We deliver parcels reliably and at the desired time to all corners of Switzerland for business and private customers alike – delivering small goods has always been our core competence. State-of-the-art technologies, end-to-end process management and a nationwide acceptance and distribution network guarantee that customers can be sure that their items will be delivered carefully and reliably.

Warehouse and transport logistics

In addition to the classic postal services, we offer a full range of warehouse and transport logistics solutions. This includes international transportation and overnight logistics. Ours is the most comprehensive logistics offering in Switzerland.

Electronically connected

With our integrated E-Logistics solutions you can process and track everything online, from order registration to invoicing.



Our subsidiaries' services

IT Service House Ltd offers comprehensive services – from delivery and installation to repair, maintenance and disposal of devices – for manufacturers, dealers and suppliers in the areas of IT, consumer electronics, telecommunications, household appliances, beverage equipment and payment systems, among others. www.swisspost.ch/it-servicehouse

SecurePost Ltd is the specialist for nationwide transportation of money and valuables and for ATM operation. www.swisspost.ch/securepost

Mobility Solutions Ltd is the largest manufacturer-independent full-service fleet manager in Switzerland. www.post.ch/mobilitysolutions

Dispodrom Ltd specializes in small parts logistics for a variety of industries. www.dispodrom.ch





Logistics is when the numbers add up

Logistics services 2010*

Results	Operating income	CHF million	1478
	Operating result	CHF million	164
Volumes	Parcels	Million items	108
	Express consignments	Million items	2.4
	Small consignments and transports	Net sales CHF million	295
	Warehouse logistics	Net sales CHF million	73
	Innight Express	Net sales CHF million	34
	Employees	Headcount	In full-time equivalents

* Source: 2010 Annual Report

Letters

Logistics

Direct marketing

Print media

Document and dialogue solutions

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